



SERVICE LINE MATERIAL NOTIFICATION CERTIFICATION FORM

Water Division /
Drinking Water and Groundwater Bureau



RSA/Rule: 40 CFR § 141.85

A. PWS Information

Plainfield Water Department

PWS Name

1921010

PWS ID

Brad Atwater

Name of Owner or System Representative

Facilities Manager

Title

Signature

11/26/25

Date

603-469-3201

Phone Number

I hereby certify that the Service Line Material consumer notice has been provided to each customer that has either Unknown, Lead or Galvanized Requiring Replacement (GRR) service lines. This notice must be delivered to customers by December 1 of each calendar year. **Note: The signature date cannot precede the date completed.**

B. Mandatory Consumer Delivery Methods – Based on Type of Public Water System

For Community Water Systems (choose all that apply)

X a. My system notified customers by U.S. mail.

11/25/25

Date Completed

☐ b. My system notified customers by hand/direct delivery.

11/25/25

Date Completed

For Non-Transient Non-Community Water Systems (choose all that apply)

☐ a. My system posted the notice in conspicuous locations where staff/management will see it.

Date Completed

C. Optional Delivery Methods - Choose all that apply.

- ☐ Posting on the internet or email broadcast.
- ☐ Posting in public places served by the system e.g. apartment buildings, multi-use buildings.
- ☐ Publication in a local newspaper or newsletter distributed to persons served by the system.
- ☐ Delivery of multiple copies for distribution by customers that provide the water to others, such as apartment building owners, schools or large private employers.
- ☐ Delivery of one or more copies to community organizations.

D. Mandatory Notification Content – Checklist for All PWSs

- ☐ A statement that the person's service line material is either lead, GRR, or unknown but may be lead.
- ☐ An explanation of the health effects of lead, as defined in 40 CFR § 141.85 (a)(1)(ii).
- ☐ Steps people at the service connection can take to reduce exposure to lead in drinking water.

If the service line material is unknown:

- ☐ Information about opportunities to verify the material of the service line.

If the service line material is lead or GRR:

- ☐ Information about opportunities for replacement of the service line, and programs that provide financing solutions to assist property owners with replacement of their portion of a service line.
- ☐ A statement that the water system is required to replace its portion of a lead service line when the property owner notifies them they are replacing their portion of the lead service line.

INSTRUCTIONS

Service Line Material Notification requirements for LCRR may be found in 40 CFR § 141.85

- Service line material notification must be provided to your consumers as soon as possible, but **no later than December 1 of each calendar year**.
- The notification must be delivered in a manner calculated to reach all persons served by the water system. This includes tenants of apartment buildings who are not billed separately. Landlords must be instructed to post at each building in a conspicuous location.
- The notification and certification shall be repeated annually until all service lines are identified as non-lead and/or until all lead and GRR service lines are replaced.

Service Line Material Notification Communication Requirements

Please use the template on the following page. Alternate notices must be approved by NHDES prior to delivery.

If not using a NHDES Service Line Material Notification template, refer to 40 CFR § 141.85 for mandatory Service Line Material Notification content and language and submit for NHDES approval.

CERTIFICATION REQUIREMENTS

By **July 1 of the following year** the water system **must** certify to NHDES that it has complied with the following Service Line Material Notification requirements. NHDES strongly encourages sending in the certification as soon as notification is completed. Please use the certification template on the previous page.

- Include a representative copy of each type of notification distributed.
If printed in a newspaper, include one complete page or a copy of an invoice showing print dates.
- State when, where, how, and by whom the notification was distributed.
- Retain a copy of the mailing list of all notifications.

Customer Notice

Unknown Water Service Line

Water System Name: Plainfield Water Department

Water System ID#: 1921010

Why Are You Receiving This Letter?

Because of new federal requirements for lead in drinking water, we are notifying you that we do not have a record of the piping materials of your water service line. Please follow instructions below to identify and report the piping materials of your water service line so that we may complete our water system inventory records.

What is a Service Line? (figure)

Service lines are the individual pipes that run from the water main in the street into a home or building. Most service lines are owned and maintained by your water provider up to the curb-stop valve, while the portion from the curb-stop to your home is owned by you, the customer. The materials of both the utility side and your side of the service line need to be identified regardless of ownership.

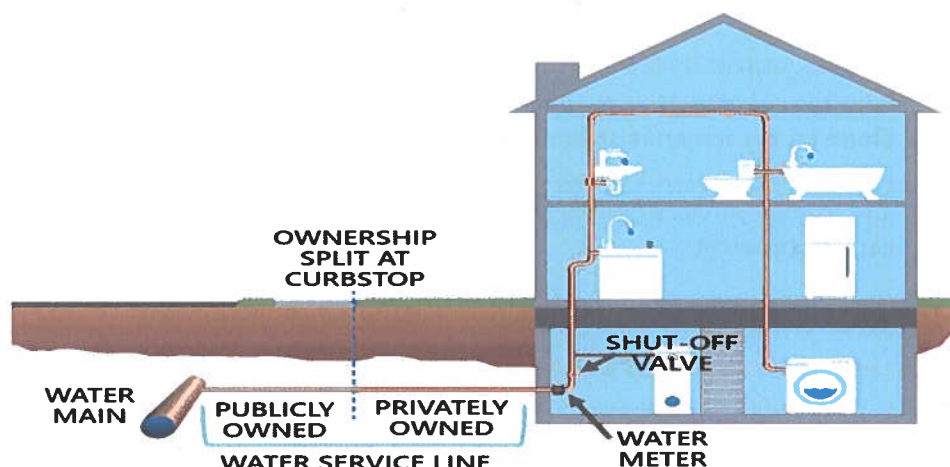


Figure: Typical scenario of a service line (does not represent all scenarios).

How to Identify Your Service Line?

- Reach out to your water system contact on the back of this page to schedule an inspection.
- Scan the QR code to the right to perform a scratch and magnet test to identify the piping materials. Take photos and email them to your water provider.
- Both the private-side and the utility-side of your service need to be identified. Your water system will let you know if additional information is needed.



Can I Get My Water Tested?

If you are concerned about lead in your drinking water, you may request to have it tested. Please reach out using the contact information at the end to request a one-time lead sample test kit.

What are the Health Effects of Lead?

The Environmental Protection Agency requires we inform you the following: *Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The*

children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

What Can I Do to Reduce Exposure to Lead in Drinking Water?

In addition to potential lead in your service line, other plumbing in your home may contain lead and could increase the levels of lead in your drinking water. These may include faucets, valves, and soldered joints. Please follow the instructions below to reduce potential lead exposure from your home drinking water plumbing:

- **Run your water to flush out lead.** If the water hasn't been used for several hours such as first thing in the morning, run the water for 1 minute or until it runs cold before using water for drinking or cooking.
- **Always use cold water** for cooking, drinking and preparing baby formula.
- **Do NOT boil water** to attempt to remove lead.
- For pregnant persons, infants, and young children, **use alternative sources such as bottled water or water filters certified for lead removal.**
- Identify and replace home plumbing fixtures containing lead.
- **Clean faucet screen** (also known as aerator) on a regular basis.
- For general questions on lead exposure, visit NH Department of Health and Human Services (DHHS) Sources of Lead page by scanning the QR code to the right.



Service Lines with Lead and/or Galvanized Requiring Replacement

Any service lines identified as lead or galvanized requiring replacement must be replaced on a schedule approved by the state. Both the utility side and customer side should be replaced to prevent lead exposure. Contact your water system for information on service line replacements if needed.

Additional Information:

Please visit NHDES Lead in Drinking Water (black QR code on the right) for more information about sources of lead and how to reduce your exposure.

For more information on reducing lead exposure from your drinking water and health effects of lead, visit EPA's website at www.epa.gov/lead.

Please contact your water system using the contact information below if you have questions regarding this letter.



Water System Contact

PWS Contact Name: Brad Atwater

PWS Contact Phone: 603-469-3201

PWS Contact Email: Facilities@plainfieldnh.org