Policies & Risk Management Report July 2011

## **Policies/By-Laws:**

Anita and Kim met on June 22 and July 1. Began looking at policies we have in the current By-Laws and determining the order to pursue updating and adding new policies we should have.

Our suggestion to update in order is:

- 1. Personnel
- 2. Technology
- 3. Collection development and maintenance
- 4. Automation

The other policies to be reviewed and updated are not in any order:

- 1. Risk management
- 2. Use and borrowing of materials
- 3. Hours of operation
- 4. Materials reconsideration request
- 5. Reference service
- 6. Investments (RSA 35:9 re: Trust Funds)
- 7. Unattended children
- 8. Meeting room use
- 9. Bulletin board and display space use
- 10. Behavior in the library
- 11. Gifts/grants acceptance and disposition
- 12. Interlibrary loan
- 13. Cooperation with other public and non-public libraries and other agencies
- 14. Relations with Friends of the Library
- 15. Public relations and publicity
- 16. Marketing and merchandizing
- 17. Utilizing legal services
- 18. Services to schools and specialized groups
- 19. Payment of dues, continuing education and mileage for staff and trustees
- 20. Retention of records
- 21. Review of policies

As we began reviewing the personnel policies, we realized that the process of reviewing all policies is daunting. We would like to make a suggestion that each trustee take one or two policies to review and make suggestions for updating. Some will be easy while others may need more research as they have not been updated in quite some time or may be new.